

**Hello BC Film Industry. Welcome back, we've missed you!
Now let us introduce you to our COVID-19 guidelines.**

Vancouver Prop and Costume will be operating under the guidelines of WorkSafe BC and the Provincial Health Officer. The following measures must be followed by all customers entering our facility.

Stay at Home if you are experiencing any symptoms, or have been in close contact with a person who has tested positive for COVID-19, or if you have travelled outside of Canada within the past 14 days.

Our Full Covid-19 Guidelines will be posted at our entry and must be read before heading into the warehouse.

Masks or Face Shields must be worn at all times while in our facility.

Hand Sanitizer is available throughout our warehouse. Please sanitize your hands when you first come in and during your visit.

Minimize Physical Contact at all times. Please be aware of your surroundings and keep a 2 metre distance from staff and other customers as much as possible.

Barriers will be installed where frequent customer and staff interactions take place. Please respect our staff's space and do not go behind the barrier.

Maximum of 20 Customers in our warehouse at one time. If we have reached capacity, we will ask you to line up outside, or return to your cars.

Maximum of 2 Customers per production in each department.

Temperature Screening will be done on all VPC staff before each shift.

Cleaning Protocols will be enacted throughout the day. All of the commonly touched areas will be sanitized on a regular basis and a full cleaning and disinfecting will be done at the end of each day.

Items for Pickup will be waiting for you in a designated spot. Please ask one of our staff members where your items are and they will direct you.

Items to Return should be dropped off in our designated spot. Please ask one of our staff members where they should go. Unless otherwise directed, our inventory must not be left outside.

All Items Returned will be sanitized by our staff or quarantined before being restocked.

If You Test Positive for COVID-19 after visiting our warehouse, please contact info@vanprop.ca immediately.

Please Note: We are open for Studio Film Production and Commercial Customers only at this time. Hours of operation are 8 am to 4 pm Monday to Friday. Closed weekends and Stat holidays. We may require up to 24 hours after you have tagged and pulled your items before the order will be ready for pickup.